



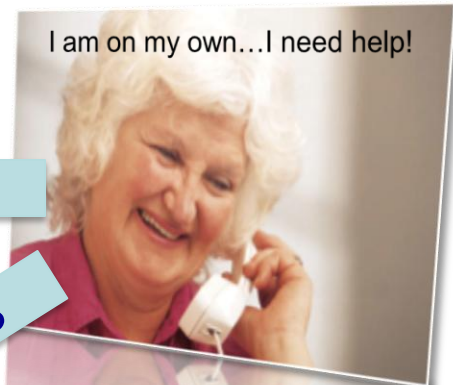
Our community now has a VETS service to compliment our community defibrillator

A third of all 999 calls are from lone rescuers, or where a defibrillator is a long way from the emergency, so getting help quickly is important.

The Community Heartbeat Trust now provides a service to help villages install and run a Community Emergency Telephone System. VETS is a community run project that enables up to 10 "good neighbours" to assist pending the arrival of the emergency services. VETS uses a simple memorable number unique to the village. The system can also be used for any emergency where additional help is required from neighbours, whether Cardiac Arrest or not.



Always call 999 ambulance first
999 call first



Note: Ambulance service does not normally call VETS helpers

Then call VETS



Telephone call to village VETS helpers. Up to 10 lines in community poll simultaneously.

Helpers collect and bring defibrillator to patient, and assist in CPR

The caller is played a simple message before VETS volunteers answer. If no answer, continue doing chest compressions until other help or ambulance arrives.

VETS does not replace 999 calls. **Always** call 999 first in an emergency

Our VETS emergency number is : 01920 282999

www.communityheartbeat.org.uk/VETS

